

Electric Assistance Program System Benefits Charge Reconciliation Report March 2011

	Public Service of NH
Retail Delivery KWHs	639,145,104
SBC Low Income EAP Rate	\$ 0.0018
SBC Low Income EAP Billed Amount	\$ 1,150,461.19
Interest on 10% Reserve Fund Balance ⁽¹⁾	98.02
SBC Low Income EAP Funding	\$ 1,150,559.21
EAP Costs	
Discounts Applied to Customers' Bills	\$ 1,276,973.97
Payments to Community Action Agencies	118,064.71
Incremental Program Expenditures	2,787.01
Pre-program Arrears Recovery	-
Total EAP Costs	1,397,825.69
SBC Low Income EAP Balance (Expenses exceeded revenues)	\$ (247,266.48)
Total amount due from State Treasury	\$ 247,266.48
Program to Date Reserve Balance	\$ 372,886.38

⁽¹⁾ Interest on reserve at 0.30950%
 $\$372,886.38 * 0.30950\% * 31/365 = \98.02

PUBLIC SERVICE OF NEW HAMPSHIRE
Electric Assistance Program
Number of Active EAP Participants by Discount Tier Levels and Amounts
As of March 31, 2011

	<u>Number of Active Participants</u>	<u>Discount Tier*</u>	<u>% per Tier Participants To Total Participants</u>	<u>Discount Amount</u>	<u>% per Tier Discount To Total Discounts</u>
	827	1	3.1%	\$ 5,627.62	0.4%
	2,819	2	10.4%	23,256.51	1.8%
	4,984	3	18.4%	96,722.76	7.6%
	5,865	4	21.7%	228,641.94	17.9%
	6,162	5	22.8%	340,510.16	26.7%
	<u>6,395</u>	6	<u>23.6%</u>	<u>582,214.98</u>	<u>45.6%</u>
TOTAL	27,052		100.0%	\$ 1,276,973.97	100.0%

***Discount Levels for PSNH:**

<u>Tier</u>	<u>Discount</u>	<u>% of Federal Poverty Guidelines</u>
1	5%	176% to 185%
2	7%	151% to 175%
3	18%	126% to 150%
4	33%	101% to 125%
5	48%	76% to 100%
6	70%	Up to 75%

PUBLIC SERVICE OF NEW HAMPSHIRE
Electric Assistance Program
Aging Comparison Between EAP and Other Residential Customers
As of March 31, 2011

	<u>EAP</u>		<u>Non-EAP</u>	
Average Bill (current month)	\$	74.40	\$	111.42
Average Past Due Amount	\$	185.70	\$	232.85
Total Included Accounts Receivable ⁽¹⁾	\$	2,018,545.63	\$	43,467,658.37
Number of Accounts ⁽¹⁾		27,128		390,103
Percent Past Due:	39.01%	10,583	18.93%	73,846
% Past due 30 days	36.47%	3,859	50.23%	37,093
% Past due 60 days	23.95%	2,535	25.17%	18,587
% Past due 90 days	39.58%	4,189	24.60%	18,166

⁽¹⁾ Includes all accounts.

**PUBLIC SERVICE OF NEW HAMPSHIRE
ELECTRIC ASSISTANCE PROGRAM
ADMINISTRATION COSTS**

ONGOING ADMINISTRATION COSTS - PSNH PY 2010 - 2011

Information Technology
Program Administration
Brochures
Training
Other

TOTAL EAP ONGOING ADMINISTRATION COSTS

SBC REVENUES COLLECTED (including Interest on Reserve)

<u>For the Quarter Ending March 31, 2011</u>			<u>Cumulative Costs From Oct. 1, 2010 to Mar. 31, 2011</u>		
Incremental	Non-Incremental	Total	Incremental	Non-Incremental	Total
\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
\$ 8,482.61	\$ 8,623.81	\$ 17,106.42	\$ 16,860.56	\$ 27,290.45	\$ 44,151.01
\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
\$ 8,482.61	\$ 8,623.81	\$ 17,106.42	\$ 16,860.56	\$ 27,290.45	\$ 44,151.01
		\$ 3,648,401.35			\$ 6,998,934.91